



# Montenegro

## Country Fact Sheet 2024

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# Publisher

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For further information on voluntary return and reintegration, please visit the information portal [www.ReturningfromGermany.de](http://www.ReturningfromGermany.de), or contact your local return and reintegration office.

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# 1 Health Care

## General information on health care

Public health insurance is available to Montenegrin citizens. Health care for citizens in Montenegro is provided at three levels: primary (health care centres), secondary (general and special hospitals) and tertiary (Clinical Centre of Montenegro).

The level of primary health care, which should cover 80-85% of health care needs. The holder of primary health care is the chosen doctor in the outpatient clinic, i.e. the teams of chosen doctors. Organizationally, a primary health care centre has three basic units:

- The outpatient clinic of the chosen doctor, i.e. the teams of chosen doctors (chosen paediatrician, chosen doctor for adults and chosen gynaecologist);
- Support centres for chosen doctors organized at the local and regional level for: lung diseases and TB, diagnostics, mental health, children with special needs, prevention, etc.;
- Units for home visiting team, primary level physical therapy and patient transport service.

The level of secondary health care is provided through specialist outpatient clinics and hospital wards, as well as the tertiary level of health care with the development of subspecialist outpatient clinics.

Primary healthcare protection is implemented through the selected doctor (each insured person is assigned to one specialist at their municipality). Coverage and services within the health insurance include: promotion of health; disease prevention; diagnostics, examinations and

treatment, including measures of early identification and prevention of progression of damage; rehabilitation and specialized medical rehabilitation; continuous health care; dental health care; emergency medical assistance; dialysis; transfusion medicine services; medicines and medical devices; medical-technical apparatus. In case of the unavailability of the prescribed medical treatment or medical device within the public health, the insuree has a right to the full reimbursement of the medical expenses. The following groups are entitled to the free healthcare protection:

- children under the age of 18 years;
- regular high school and university students aged under 26 years;
- pregnant women;
- persons aged 65+;
- unemployed persons;
- handicapped persons;
- everyone who has voluntarily donated their blood at least 10 times.

When registering through the Employment Agency (EA) unemployed insurers do not pay anything. Employed persons are entitled to public health care contributions. When the person is employed, insurer's contribution is 8.5 % of the paycheck, and employer's contribution is 3.8%.

This healthcare plan includes free of charge treatment in state hospitals and clinics, as well as medication prescribed by doctors and listed positive by Ministry of Health on their annual list of free medication.

# 1 Health Care

## Availability of medical facilities and doctors

In every municipality in Montenegro there is at least one General Hospital or Health Centre where a selected doctor can be found. In terms of specialized institutions, there is a Clinical Centre in Podgorica, a Lung Disease Hospital in Niksic and the Institute for Physical Medicine, Rehabilitation, and Rheumatology in Herceg Novi.

## Admission to medical facilities

Patients who are registered to the Fund for Health Insurance should first schedule a medical check at their selected doctor. The list of chosen doctors is displayed in a visible place in the health institution and organizational units of the Fund. The selection of a doctor is done by filling in and signing the Statement on the selection-change of the chosen doctor. The selected doctor will examine the person and direct them to a specialist if needed. Any unemployed Montenegrin citizen receives free public health insurance (the person needs to have valid Montenegrin documents) and he must be registered to the Fund for Health Insurance. When registering through the EA the person has to provide their Work Book and an ID.

## Availability and costs of medication

Persons are entitled to medication within the frame of the mandatory public health insurance. The medication needs to be prescribed by a doctor and must be listed on the list of medications provided by the Health Insurance Fund of

Montenegro. In this case patients do not need to pay at all or pay a small participation (up to 2 EUR) only. For more information: [https://fzocg.me/documents/3\\_POO/Lista\\_ljekova\\_2020.pdf](https://fzocg.me/documents/3_POO/Lista_ljekova_2020.pdf).

## Access for returnees

### Eligibility and requirements:

The aforementioned groups are entitled to free health care protection as long as they have declared residency on the Montenegrin territory and registered to the local Fund for Health Insurance.

### Registration procedure:

The returnee has to schedule an appointment with the general practitioner of their choice. Patients are registered to the for Health Insurance.

### Required documents:

Proof of residency and ID. More informations on <https://fzocg.me/>.



Photo: Unsplash/ Marcelo Leal, 2018



## 2 Labour market

### General information on labour market

There are 203,123 economically active persons in Montenegro, who pay taxes and contributions. The average earnings (gross) in Montenegro are 890 Euro for January 2022, while the average earnings without taxes and contributions (net) are 757 Euro. Unemployment rate for Montenegro is 17.85 in 2023. Out of the total number of employed people, on average 57.51% are females, while 49% are males. The service sector dominates 76% of total employment, whereas agriculture and industry amounts to 24% of total employment. Geographically, most (48%) of the agricultural activity is concentrated in the north, whereas 90% of all employment in the coastal region is in services. Agricultural labour has become more productive. Over the past decade, agricultural labour productivity has significantly increased in the Western Balkans; more than in the other European Countries. Agriculture labour productivity increased by 73% in Montenegro. The most needed jobs are related to tourism (accommodation and food services) then construction jobs.



### Finding employment

The National Employment Agency (EA) provides the following services: list of vacancies; assistance in finding employment; vocational trainings; issuing of a national professional certificate; mediation; stimulation of entrepreneurship development through credit support.

There are no costs for registering at the Employment Agency or for using portals. Some portals that advertise vacancies are:

- <http://zaposli.me>
- <http://www.prekoveze.me/>
- <https://posao.crna.gora.me/>
- <http://www.sezonac.com/>
- <http://www.careerjet.me/posao-crna-gora-125176.html>
- <http://www.klikdoposla.me/>

### Unemployment assistance

Public unemployment assistance (social protection) in Montenegro is provided by the State. All necessary information about the unemployment assistance can be found within Section 4 (Social welfare) of this document. People who do not have children, nor any medical conditions, do not meet the requirements for social welfare and unemployment benefits. However, they may still be able to apply for one-off financial help. An interview for one-off financial help must be conducted at the Centre for Social Work and based on it the amount and type of benefits are determined. serves to assist candidates with necessary information pertaining to availability of jobs and enhancement of skills as per market demand.

## 2 Labour market

### Further education and training

In order to receive some vocational training a returnee must be registered with the Employment Agency of Montenegro (<https://www.zzzcg.me/>). The Agency offers variety of trainings, depending on the interest of the applicant. Basic application documentation for the Employment Agency are:

- ID card
- Work book (certified by the municipal secretariat for work)
- Evidence of the level of education,
- Acquired qualification or professional qualification.

### Access for returnees

**Eligibility and requirements:** Any Montenegrin citizen or foreigner can use the EA services.

**Registration procedure:** The person should register with the employment agency in their community. Further information (including locations): <http://www.zzzcg.me/>.

**Required documents:** Returnees need the work book issued by the Municipal Secretary for Social Welfare and an identity card.



Photo: Unsplash/ Paddy Pohlod, 2019

### 3 Housing

#### General information on housing

Housing prices depend on the respective region in Montenegro. Costs for a 2-room apartment are approximately:

- North and central region (except Podgorica): 400 - 800 EUR / month
- Podgorica: 400 - 800 EUR / month
- Coastal area: 600 - 1200 EUR / month

The costs related to the electricity, water, and other utilities depend on the monthly consumption.

#### Finding accommodation

Daily newspaper outlets provide most information on where to find accommodation in Montenegro. Following are some links that advertise accommodation:

- <http://www.smestaj.me/>
- <https://www.rentastanpg.com/>
- <http://nekretnine.crna.gora.me/>
- <http://www.c21fresh.me/>
- [www.mojdomnekretnine.me](http://www.mojdomnekretnine.me)
- [estitor.com](http://estitor.com) (google search)

In exceptional cases, municipalities can lend apartments until the persons resolve their housing situation.

#### Social grants for housing

In Montenegro, the right to social housing is not defined by the Constitution. However, the state of Montenegro, as a signatory to international agreements and conventions, and who are dealing with social rights, has committed itself to approach this issue in accordance with its commitments.

Priority in exercising the right to social housing in accordance with the Law on Social Housing is given to: single parents, ie guardians, persons with disabilities, persons over 67 years of age, young people who were children without parental care, families with children with disabilities, members of the Roma and Egyptians (RE population), displaced persons residing in Montenegro, an alien with permanent residence or temporary residence who had a recognized status of a displaced person or an internally displaced person and a victim of domestic violence. Article 8 of the Law on Social Housing defines general criteria for exercising the right to social housing for persons within a group of persons determined by the programs. The following criteria are mentioned:

- existing housing situation,
- amount of income and property status,
- length of continuous residence, in place of solving the housing need,
- number of family household members,
- disability,
- health condition, and
- years of age

The above information should be collected and submitted to the Center for Social Work in the city where the beneficiaries are registered together with personal documents.

### 3 Housing

#### Access for returnees:

**Temporary housing facilities:** There are no shelters available where returnees could temporarily stay after return. Housing/shelter opportunities for VoT, victims of domestic violence, single mothers etc. are Women's Safe House, Bona Fide. The contact details can be found in the contact section of this Country Fact Sheet.

**Social housing:** Returnees have the same rights as other citizens of Montenegro and do not qualify for any special temporary or social housing access. Priority in exercising the right to social housing in accordance with the Law on Social Housing is given to the same group mentioned above under the "Social Grants for Housing"; also the same general criteria mentioned there and the information that need to be submitted all apply to the returnees.

**Required documents:** Documents proving eligibility.



Photo: Unsplash/ Krzysztof Kotkowicz 2019

## 4 Social welfare

### Social welfare system

The Center for Social Work is the institution for social welfare in charge of social, family and legal welfare. The basic material benefits within the Montenegrin social protection are: financial security; personal disability allowance; care and assistance supplement; health care protection; funeral costs; one-time financial assistance; compensation to the parent or guardian of the beneficiaries with the right to the personal disability allowance. Basic material benefits within the Montenegrin childcare are: compensation for a newborn baby; child allowance; cost of nutrition in pre-school institutions; assistance for the upbringing and education of children and youth with special educational needs; reimbursement of salary compensation and salary compensation for maternity or parental leave; compensation based on the birth of a child; reimbursement of salary compensation and wage compensation for part-time work. Services within the field of social protection and childcare in Montenegro: support for life within a community; counseling, therapeutic and social-educational services; accommodation; immediate intervention and other services. Financial assistance for returnees is identical as for other Montenegrin citizens. The amount of financial support for individual or family that has no income, is as follows on monthly basis: 69.39 EUR (one person family), 83.33 EUR (two person family), 100.02 EUR (three person family), 118.07 EUR (four person family), 131.92 EUR (five or more/child without guardian). The above mentioned also have a right to apply for a one time financial assistant.

#### Access for returnees:

**Eligibility and requirements:** Disabled persons; children; persons with dependencies on drug, alcohol or other narcotics; victims of neglect, abuse, exploitation and domestic violence and those who might become victims; victims of human trafficking; homeless persons; pregnant women without family support and adequate living conditions; single parents without family support and adequate living conditions; persons who need certain social protection due to special circumstances and social risk.

The right to social security for individuals or families under following conditions: The average monthly income does not exceed the norm specified by the state; Applicants do not own or use business premises; Applicants do not own or use an apartment greater than the norm specified; Applicants do not own a land; The individual or the family member capable of work, is unemployed.

**Registration procedure:** The individual should apply for the financial support at the Centre for Social Work. After an interview, the Social Worker Panel decides whether the person is eligible for the financial support. The panel considers the perspective of the social worker as well as the necessary documents of the potential beneficiary.

**Required documents:** Copy of ID, birth Certificate, proof that a person is registered at the Employment Agency, proof that a person is not in a possession of any type of property.

## 4 Social welfare

### Pension system

Rights on retirement and disability insurance may be exercised within the Pension and Disability Fund (Fond PIO). The PIO is an organization which is authorized to resolve issues regarding rights on retirement and disability insurance. Within Fond PIO, issues concerning rights to retirement and disability insurance are resolved by municipal departments in the territory where the insurer was insured for the last time (the last insurance principle).

Here are the following types of pension within Montenegrin pension system:

- Retirement Pension
- Early Retirement Pension
- Disability Pension
- Family Pension

### Vulnerable groups

The following groups are recognized as being vulnerable in Montenegro: Roma and Egyptian (RAE) population, persons with disabilities, victims of violence; children without parents, persons above 65 years who live alone, pregnant women and single women with children. There are NGOs and IGOs that deal with these issues. Contacts are available in Chapter 7.

#### Access for returnees:

**Eligibility and requirements:** Montenegrin citizens can receive Retirement Pension according to the requirements below. The returnee will be registered either by his/her employer or by the Employment Agency.

**Registration procedure:** Returnees should visit Fond PIO in order to register the years of pension services that he/she gained abroad in case that the foreign country is not the insurer.

**Required documents:** ID Card.



## 5 Education

### General information on education

Primary education in Montenegro is mandatory under the Constitution and the Law on Primary Education. Each parent or guardian is obliged to enroll children from the age of 6 to the age of 15. The law obliges a fine of 100 to 1.500 Euros for not registering a child, or if a child does not attend a school.

Furthermore, complete physical examination by a chosen doctor in a health center is required, followed by a conversation with a psychologist at the school where the child will be enrolled. All information can be obtained from the school which is chosen by the parents. When enrolling a child in the first grade of primary school they need to present a birth certificate or data on the child's residence.

### Cost, loans and stipends

All levels of education, except for higher education, are free of charge in public schools. When it comes to universities, fees for public universities vary from 250 to 500 EUR per semester. <https://www.ucg.ac.me/> There are few existing private universities in Montenegro. Their fees vary from 700 to 1.500 EUR per semester. University of Montenegro (public university) grants free tuition to approximately 5.000 students. Number of stipends per university unit depends on the number of accepted students. Some private universities grant stipends to successful athletes or to honor roll students.

### Approval and verification of foreign diplomas

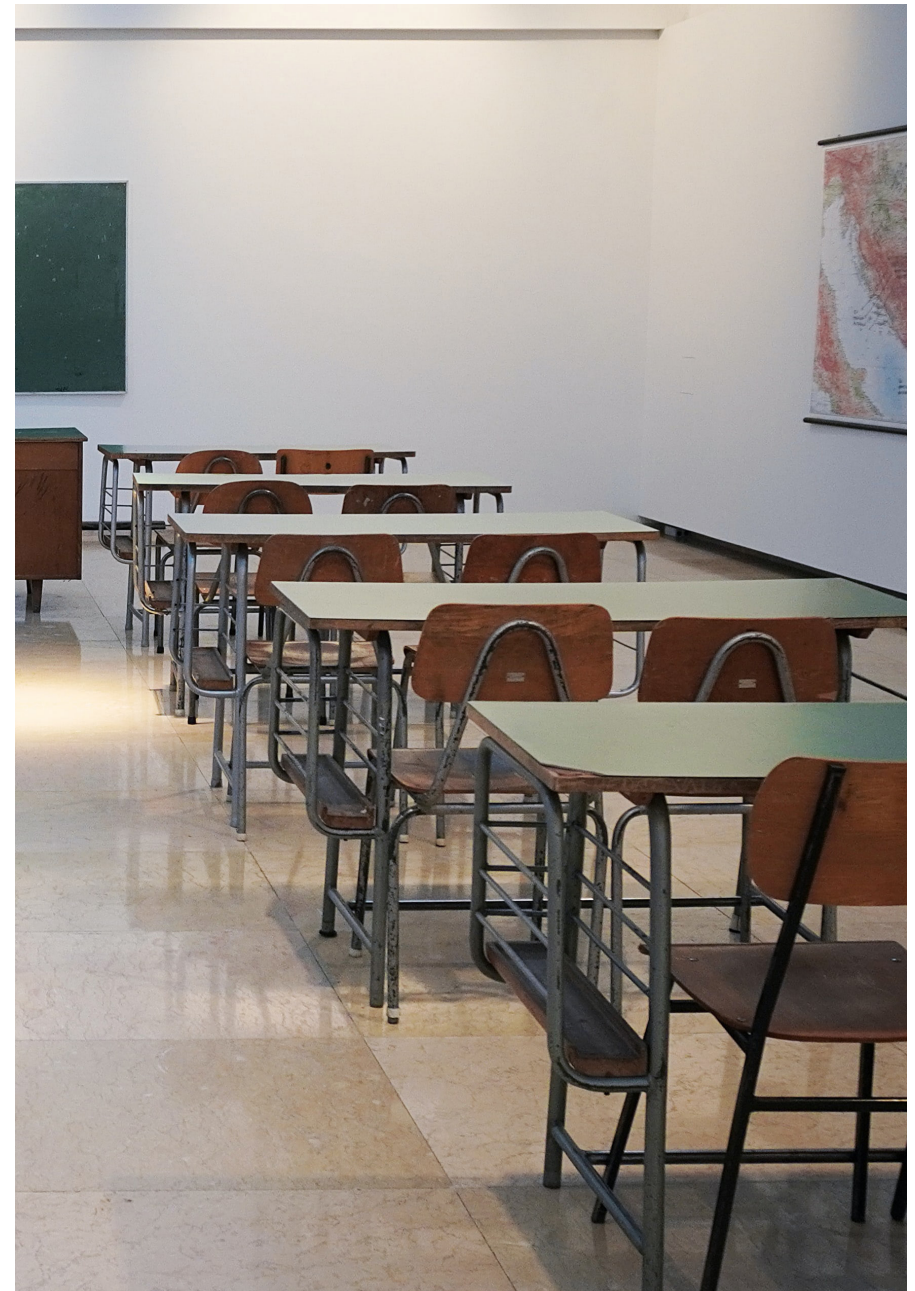
Requests shall be submitted to the Ministry of Education including the following documents: The request; three certified copies of diploma or certificate of graduation; certificates of passed exams (transcript of records) or diploma; payment for approval and verification of foreign diplomas amounting 150 EUR.

#### Access for returnees:

**Eligibility and requirements:** Returnees should have international birth certificate, vaccinations and school diplomas for children. Primary education in Montenegro is mandatory under the Constitution and the Law on Primary Education, so each parent or guardian is obliged to enroll children from the age of 6 to the age of 15. The law prescribes a fine of 100 to 1.500 Euros for not registering a child, or if a child does not attend school.

**Required documents:** The documents required for the enrollment of children in the first grade are: Birth certificate; preschool attendance certificate; evidence of a medical examination of a child, proof of residence. For kindergarten, a duly completed entry form (obtained from the Institution counter): birth certificate for first-time enrolled childre. For users of material security, a certificate from the center for social work. For single parents, an excerpt from the death certificate or other evidence to support this status. For children with disabilities, a decision on placement in a special education program.

## 5 Education



## 6 Children

### General situation of children and infants

Montenegro is home to 132,606 children below the age of 18. They account for 23.4% of the total population (51.9% boys and 48.1% girls). Seven percent of children under five in the general population and 21% of children under five living in Roma settlements are stunted, while the percentages for underweight children was 4% and 8%, respectively. Fifty-three percent of children (general population) aged 3–5 attend early childhood education, while the percentage is much lower in Roma settlements (16%). Among the general population, the completion rate of primary school is 96%, while for secondary school it is 86%. In Roma settlements, the completion rate for primary school is 56%, for secondary school only 3%. Fifty-eight percent of children under 5 and only 6% Roma children have three or more children's books at home. In 2019, 6% of children aged 5–17 (general population) and 25% of children in Roma settlements experienced anxiety based on the perceptions and opinions of their mothers/caretakers. The percentages for instances of depression were lower: 3% for the overall population and 8% for Roma settlements.

In 2018, 32% of children were at risk of poverty. Relative poverty rates varied significantly as per differing household compositions. While the at-risk-of-poverty rate stood at 15% for households with no dependent children, households with dependent children were considerably more exposed to the risk of poverty (28%). There is a strong correlation between the poverty rate and: a) the activity status (unemployed/inactive fare much worse); b) the level of education

(a lower education level implies a higher poverty rate). Finally, 37% of children (general population) were materially deprived in three or more dimensions – 91% in Roma settlements. Adolescents in Montenegro make up approximately 14% of the country's 620,029 population, with about 86,000 young people aged 10 to 19. Montenegro's Youth Law recognizes young people as those aged 15–30, and they comprise about 142,000 people or 23% of the total population. The social background of the parents do not have an influence on the basic children's access to health care and education.



## 6 Children

### (Non-) governmental actors dealing with children's well-being and rights

The NGO Center for the Rights of the Child of Montenegro's areas of activity are: Research, analysis, monitoring and reporting; Strengthening children's participation and direct work with children; development of social inclusion through the development of service support for vulnerable groups (Club of foster parents and children from foster families; Housing with support for young people leaving institutional accommodation-Home «Mladost» Bijela; Center for support of children and families / Day care for children at risk); continuous promotion of the rights of the child defined by the UN Convention on the Rights of the Child (General principles - right to life, survival and development, right to non-discrimination, right to participation and best interests of the child, Civil rights and freedoms of the child, Family environment and alternative care, Basic health, welfare and social protection, Education, leisure and cultural activities, Special protection measures).

The NGO Juventas provides direct assistance, supports the improvement of service quality, produces and advocates for changes in public policies, develops the capacity of decision makers and service providers, as well as the target groups with which it works. Support programs for the work of student parliaments have also been developed, support for youth activism (since 1996), participation of young people in decision-making (since 1996), support for increasing youth mobility, support for social empowerment of Roma, support for LGBT rights. And support for the

realization of the rights of drug users, support for access to the rights and services of sex workers, support for young people at risk of social exclusion.

UNICEF first opened an office in Podgorica in 1993 to help the government cope with a large number of children refugees coming from neighboring republics of ex-Yugoslavia. After the end of war in ex-Yugoslavia, a new wave of children refugees came from Kosovo in 1998-1999. UNICEF worked with the responsible authorities to provide basic services for the survival and development of women and children refugees (e.g. food, access to health services, vaccinations, ensuring basic levels of hygiene and education in refugee camps, etc.). UNICEF's support over time has shifted from that of an emergency response to most recently supporting Montenegro in the dual process of nation building and EU accession. With Montenegro's independence in 2006, UNICEF opened the first Country Office in Montenegro. It is also then that the first Country Programme for Montenegro (2007-2011) was created. Today, UNICEF's emphasis is on supporting Montenegro's children to be at the heart of the EU accession process. This is of crucial importance because Montenegro's children of today are European citizens of tomorrow. Montenegro is now an upper-middle-income country. The way UNICEF operates in such an environment is by supporting capacity building of national institutions to develop appropriate policies and implement them in order to bring positive, lasting and sustainable changes for all children.



## 7 Contacts

Red Cross Montenegro Disaster and health emergencies Jovana Tomaševića Street, num.6, Podgorica 81 000 Podgorica Tel.: +382 20 241 819 Email: ckcg@t-com.me Internet: <a href="http://ckcg.me/en/o-nama/kontakti">http://ckcg.me/en/o-nama/kontakti</a>	International Organization for Migration (IOM) Montenegro UN Migration Agency Dzordza Vasingtona 51/45 81000 Podgorica Tel.: +382 20 673 402 Email: iommontenegro@iom.int Internet: <a href="https://www.iom.int/countries/montenegro">https://www.iom.int/countries/montenegro</a> <a href="http://un.org.me/">http://un.org.me/</a>	Education and Training Centre Podgorica Capacity Building and trainings Email: coo.montenegro@gmail.com Internet: <a href="https://etcme.org/http://www.website.orgint/">https://etcme.org/http://www.website.orgint/</a>
UNHCR Montenegro Rights protection UN Eco House, Stanka Dragojevic bb 81000 Podgorica Tel.: +382 20 447 400 Email: mnepo@unhcr.org Internet: <a href="http://www.unhcr.org/montenegro.html">http://www.unhcr.org/montenegro.html</a> ; <a href="http://un.org.me/">http://un.org.me/</a>	Forum MNE Youth education Bratstva i jedinstva 4, 81000 Podgorica Tel.: +382 20 602 710 Email: montenegro@forum-mne.com Internet: <a href="https://www.forum-mne.com/int/">https://www.forum-mne.com/int/</a>	Ray of Hope Youth work, children with disabilities, integration into society Ul. Voja Đenisijevića 14, 84210 Pljevlja Tel.: +382 052/322-991 Internet: <a href="http://www.zracaknade.co.me/index.phpint/">http://www.zracaknade.co.me/index.phpint/</a>
UNHCR Montenegro Rights protection UN Eco House, Stanka Dragojevic bb 81000 Podgorica Tel.: +382 20 447 400 Email: mnepo@unhcr.org Internet: <a href="http://www.unhcr.org/montenegro.html">http://www.unhcr.org/montenegro.html</a> ; <a href="http://un.org.me/">http://un.org.me/</a>	NGO Civic Alliance Community Development and youth work Bratstva i jedinstva 4, 81000 Podgorica, Crna Gora Email: montenegro@forum-mne.com Internet: <a href="http://www.forum-mne.com/montenegro.html">http://www.forum-mne.com/montenegro.html</a> ; <a href="http://un.org.me/">http://un.org.me/</a>	General Hospital Bijelo Polje Public medical facility Medanovići bb, Bijelo Polje Tel.: +382 050 486 Email: opsbp@t-com.me Internet: <a href="http://www.bpbolnica.me/">http://www.bpbolnica.me/</a>
Association of Roma NGO protecting the rights of Roma Tel.: +382 63 210 081; Email: udruzenjeromacrnegore@t-com.me	Mladiinfo Montenegro NGO promoting youth activism Bozidara Vukovica Podgoricanina, 81000 Podgorica Tel.: +382 68 078 424 Email: kontakt@mladiinfo.me Internet: <a href="https://mladiinfo.me/">https://mladiinfo.me/</a>	Psychiatric State Hospital Public medical facility Dobrota bb, 85330 Kotor Tel.: +382 32 330 920 Internet: <a href="http://psihijatrijako-tor.me/mn/">http://psihijatrijako-tor.me/mn/</a>
NGO Young Roma Activities aiming at bettering the situation of Roma Ulica Bratstva i jedinstva 19/8 81000 Podgorica Tel.: +382 20 221 193 Email: mladi.romi@t-com.me Internet: <a href="https://www.mladi-romi.me">https://www.mladi-romi.me</a>	State Hospital Podgorica Public medical facility Ljubljanska bb, 81000 Podgorica Tel.: +382 20 412 412 Internet: <a href="http://www.kccg.me/">http://www.kccg.me/</a>	Hospital for Pulmonary Diseases Public medical facility Brezovik bb, Nikšić, Crna Gora Tel.: + 382 40 217 011 Email: brezovik@t-com.me <a href="http://www.website.org">http://www.website.org</a>

## 7 Contacts

Center for the Rights of the Child of Montenegro Child protection and rights programs Ulica Vlada Četkovića 54 Email: office@cpdcg.org Internet: <a href="http://cpdcg.org/index.php/kontakt">http://cpdcg.org/index.php/kontakt</a> <a href="http://en/o-nama/kontakti">en/o-nama/kontakti</a>	Nekretnine Services helping with finding accomodation Tel: +382 67 852 669 Email: admin@crna.gora.me Internet: <a href="http://nekretnine.crna.gora.me/countries/montenegro">http://nekretnine.crna.gora.me/countries/montenegro</a> <a href="http://un.org.me/">http://un.org.me/</a>	NGO Juventas Youth work Ul. Omladinskih brigada 6 Tel.: +382 20 657 098 Email: juventascg@gmail.com Internet: <a href="https://www.juventas.co.me/en/">https://www.juventas.co.me/en/</a>
Employment Agency Montenegro Services for the unemployed Tel: +382 20/405- 272 Address: Bulevar revolucije 5,, Podgorica 81 000 Email: press@zzzcg.me Internet: <a href="http://www.zzzcg.me">http://www.zzzcg.me</a>	NGO Union of the Associations of Parents of Children with Youth and Disabilities Programs for youth with disabilities Stari Aerodrom, Bulevar Josipa Broza Tita b.b., 81000 Podgorica T Web: <a href="http://www.nasainicijativa.me">www.nasainicijativa.me</a>	NGO Help Montenegro Displaced persons Oktobarske revolucije, 122 Podgorica Tel.: +382 20 60 20 40 Email: help@t-com.me. Internet: <a href="http://help-montenegro.org/?lang=sr">http://help-montenegro.org/?lang=sr</a> <a href="http://int/">int/</a>
Fund for Health Insurance Montenegro Health care, health insurance Address: Vaka Đurovića b.b. , Podgorica 81 000 Email: mirjana.kojic@rfzcg.co.me Internet: <a href="http://fzocg.me">http://fzocg.me</a>	NGO Pedagogical Center Promotion of education Bulevar Svetog Petra Cetinjskog 25/V Email: coo.montenegro@gmail.com Internet: <a href="http://www.pccg.co.me/index.php">http://www.pccg.co.me/index.php</a>	NGO Parents Association Parents and children's rights Vuka Karadzica 2/3, Podgorica Tel.: +382 20 22 10 00 Email: contact@roditelji.me Internet: <a href="http://www.roditelji.me">www.roditelji.me</a>
Association of youth with disabilities Support and programs targeting youth with disabilities Ul. Rista Dragičevića, br. 7, 81 000 Podgorica Internet: <a href="http://umhcg.com/kontakt/">http://umhcg.com/kontakt/</a>	NGO Center for Roma Initiatives NGO protecting the rights of Roma and Egyptian women and children Šetalište Alekse Backovića, 81400, Nikšić Tel.: +382 40 246 369 Email: crink@t-com.me Internet: <a href="https://crink.me/en/me/">https://crink.me/en/me/</a>	NGO Roma Heart NGO promoting better social status of Roma and Egyptian youth Trebjeska b.b. 81400, Nikšić Tel.: +382 69 579 112 Email: romskosrce@hotmail.de
NGO Roma Hope NGO promoting better social status of Roma and Egyptian youth in Nikšić Tel.: +382 69 817 625	NGO Center for the affirmation of Rome and Egyptians-CAREP NGO promoting better social status of Roma and Egyptian youth in Nikšić Email: ccarepnk@gmail.com; Internet: <a href="https://www.facebook.com/NVOCAREP/?ref=pages_you_manage">https://www.facebook.com/NVOCAREP/?ref=pages_you_manage</a>	Help – Hilfe zur Selbsthilfe Promoting social inclusion of Roma and Egyptian population Oktobarske revolucije, 122 81400 Nikšić Email: help@t-com.me

## 8 At a glance

### Measures to be taken before return

- **Travel documents:** Apply for Travel Order in case he/she does not have a Montenegrin passport (or ID in case of Schengen Countries).
- **Transportation:** Gather information concerning the arrival at the airport and the onward journey. There are airports in Podgorica and Tivat: <https://www.montenegroairports.com/>. Bus service comprises urban transport, sub-urban transport and intercity transport information: [www.balkanviator.com](http://www.balkanviator.com); <https://busticket4.me/EN>. Train tickets can be purchased at railway stations, in travel agencies or during the trip from the conductor.

### Measures to be taken upon arrival

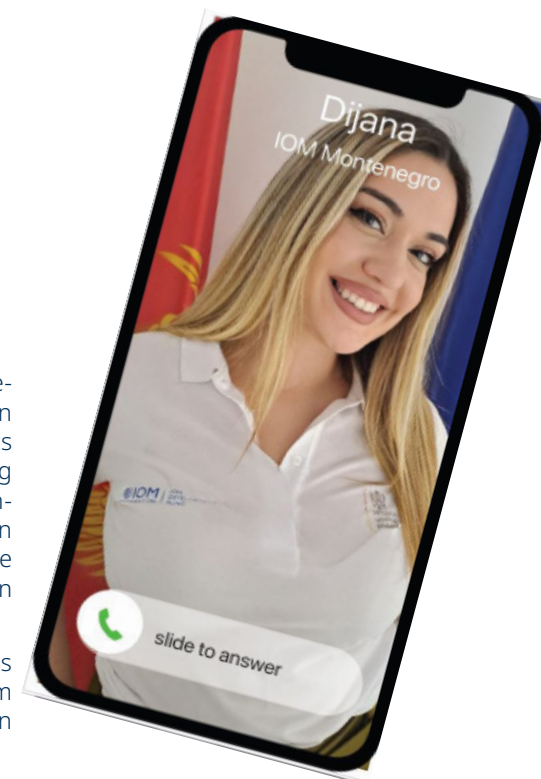
- **ID Card:** Apply for the issuance of personal documents at the Ministry of Interior if he/she does not have one.
- **Social welfare:** Apply for a Workbook at the Secretariat for Social Welfare if he/she does not have one.
- **Employment:** Register at the Employment Agency if unemployed.
- **Labour market:** Apply for child-care, schools or other educational institutions

## 9 Virtual Counselling

### Migrant assistance in Montenegro

The Virtual Counselling project is implemented by the International Organization for Migration (IOM) in Germany. Migrants living in Germany who are considering a return are offered return and reintegration counselling by IOM staff in Montenegro. Local IOM staff can be contacted in English and Montenegrin through online messengers.

This service aims to empower migrants to return in dignity by informing them about various return and reintegration options and assistance programmes.



### Migrant assistance in Montenegro

*WhatsApp:* +382 68 806 919

*Counselling hours:* Monday - Friday, 09:00 - 12:00 (CET)